Windows 7 Green Progress Bar Issue

The upgrade to Windows 7 is a significant change to the computing environment at TCNJ. Included with this change are upgrades to the network share drives. Although the letters assigned will remain the same and your data is in the same location as before, the drives themselves are changing. This transition is causing a temporary condition where the green progress bar in the Windows Explorer windows seems to stop progressing and nothing displays in the main window.

A permanent fix for this is in the works but will take some time to implement with complete resolution anticipated for Winter Break. In the meantime, below are some steps you can take to alleviate the affects of this issue.

Avoid the Issue As Long As Possible

Although it will hit eventually, you can reduce the occurrences of the stagnant green bar by using three methods.

1) The first method is to type the path to the network drive you want directly.

To do this, open a Windows Explorer window (open a folder on your hard drive, for example.) Now, in the “address bar” at the top enter in the path, i.e. “H:\” and press enter
2) The second method is to create shortcuts to your network drives and/or the folders on them.
To do this open “Computer” and right-click on the icon of the drive you wish to create a shortcut to. Select “Create shortcut”. An icon will appear on your desktop which is the shortcut to that drive.

To create a shortcut to a folder right-click on the folder, select “Send to” then select “Desktop (create shortcut).”
3) The third method seems to be the most effective. Access the drives in “Computer” via the sidebar, rather than the main window. To do this, open “Computer” and click on the triangle next to “Computer” in the left hand sidebar. This expands the selection of drives. Access the drives using this list rather than the main window.

When the stagnant green progress bar rears its ugly head, you can fix the situation by restoring the libraries.

**Restore the Libraries**

When you notice the green bar issue, you can right-click on the “Libraries” in the left hand side bar and select “Restore default libraries.” A second window will open. Close both windows and you will then be able to access the folder you originally were attempting to access.
Disable Search in Windows 7

This action is a little extreme and entirely eliminates your ability to search for anything on your computer. However, it seems to completely eliminate the stagnant green bar issues.

Click on Start and select Control Panel. In Control Panel click on Programs and Features. In the left hand panel click on “Turn Windows features on or off”

Scroll down the list and uncheck the two boxes “Remote Differential Compression” and “Windows Search”.
Click yes to the message asking if you’re sure you want to continue.

![Windows Features dialog]

Now click Ok.
A progress message comes up while the change takes place.

![Microsoft Windows dialog]

Then a restart is required to complete the changes.

![Microsoft Windows dialog]

When you get back from the reboot you’ll no longer see the Search box in the Start Menu.
The search box in Windows Explorer will also no longer show. If you want to turn it back on again, go back into the *Turn Windows Features on or off* section and re-enable.